

At Business & Employment we work hard to ensure your experience with us is an enjoyable one and we want to know if we are meeting your expectations. So please take a moment to share your thoughts with us. Your feedback is very important and will help us to serve you better.

Company: _____
Contact Person _____
Date: _____

Making contact

Thinking about your last contact with us, did you find it easy to contact us? Yes / No

What method did you use to contact us?

1300 13 95 66 Office Number Mobile Email Other _____

Our people, their service...

Thinking about your dealings with our staff how would you rate the service you received from them?

Great Good Average Below Average Disappointing

Please tick as many of the words below that best describe the attributes displayed by our staff members:

Knowledgeable Courteous Efficient Professional Friendly Punctual

Did our service meet your expectations? Yes / No

If you answered no, please provide additional information:

Overall Experience

Please rate your overall experience with Business & Employment.

Great Good Average Below Average Disappointing

Based on your overall experience, would you recommend our services to others? Yes / No

Have you used...

Our customised online employer reporting portal, designed to help manage your apprentice records?

Do you use our Employer Portal?	Yes / No
Does the Portal help you manage your apprentice records?	Yes / No / NA
Would you like us to set up access for you?	Yes / No / NA

Additional Information: Is there a particular staff member or process worthy of special mention?

Please contact me regarding my comments: Yes / No Contact Number: _____

Return me.....
.....in the Reply Paid Envelope
.....fax to (03) 6424 9622
.....email to AACEnquiries@businessandemployment.biz

Office Use Only Zone: NW / North / South
--